

Zedi Access Update

Please review the minor enhancements made in this Zedi Access promotion

When is this happening?

Monday, April 8, 2019 9:00PM MDT

Note: A 30min down time is expected during the promotion. The system will require approx. one hour for all services to fully recover normal operations. No data loss is expected.

Where can you find this change?

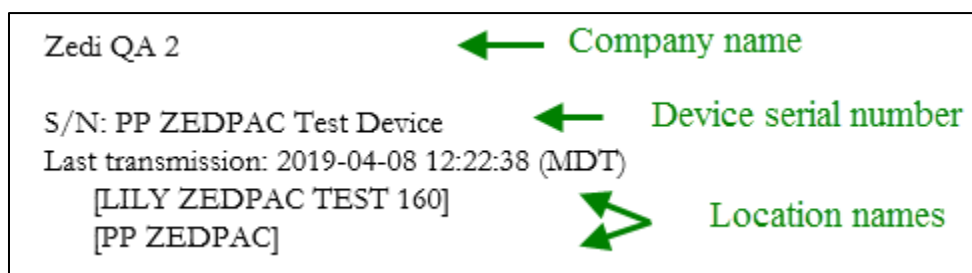
Zedi Access

Why is this happening?

- To improve performance of functionality within applications impacted

What's new that you will experience?

- No Communications Alarming
 - Minor changes have been made (company name, "S/N" indicating serial number and location names have been added) to the messaging you will receive via text and email, the below is what is expected to be received when a no communications alarm is sent



- Improved performance of downloading QTR reports
 - We've reduced the wait time by 87%