

Zedi Access Update

A new No Communications Alarm (NoCommsAlarm) has been added to Zedi Access to provide you with notifications of a device not communicating.

When is this happening?

Thursday February 21, 9pm MT

Note: A 30min down time is expected during the promotion. The system will require approx. one hour for all services to fully recover normal operations. No data loss is expected.

Where can I find this change?

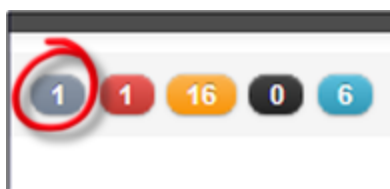
Zedi Access

Why is this happening?

- To provide notification (via email and/or SMS/text message) when communications to a device are lost
- Easily identify wells with lost communications
- Create and maintain a historical log of communication outages

What's new visually?

- No Communications Alarming
 - New NoCommsAlarm Indicator in the *Alarm Dashboard* found on the top right hand corner of your Zedi Access page



- No Communication status in *Current Alarms* with “Clear” function

Current

History

Configure

Search Criteria

All Alarm Type

Sensor name contains...

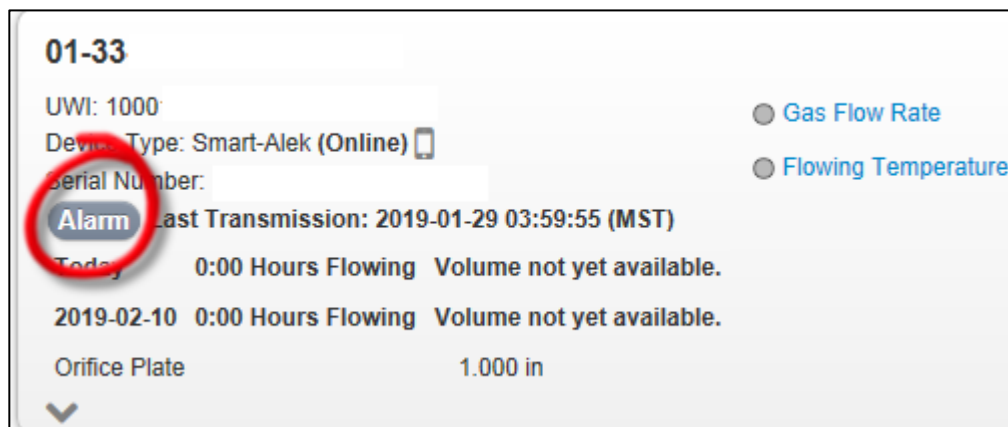
Search

Group by location:

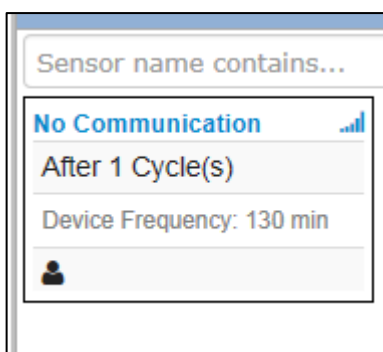
No

Date	Sensor	Alarm	Value	Set Point
2019-01-29 11:00:47 (MST)		No Communication		Clear
2018-09-28 16:39:36 (MDT)	Gas Flow Rate	Low	0 E3M3/Day	Acknowledge

- New icon for NoCommsAlarm within the *Well Site Display*



- New NoCommsAlarm listed in the *Configure Alarm* page of the Alarm Manager



What's new functionally?

No Communication Alarm

- An alarm that is raised after a defined period of time has passed since the last communication from a device
- There will be notifications (email and or SMS/text message) for both when the alarm is triggered and when the alarm clears
- Every location will have a NoCommsAlarm automatically enabled and will trigger after 24 hours (default setting) of no communications
- Configuration Options:
 - **Hours** work as suggested
 - Example: Notify me in 1 hour if no communication from device X
 - **Cycles** work in frequencies
 - Example: Notify me in 1 cycle (in the below example *the frequency configured on the device was 130min*) if no communication from device X

No Communication

Configuration Contact

☒ Enable
Trigger if no communication 1

☐ Do not trigger alarms

From 00:00 To 06:00 (Mountain Standard Time)

Device Frequency: 130 min

- Do Not Trigger Alarms
 - Use this feature to specifically select a period of time when the alarm should not be sent out once it is set up (E.g. routine maintenance)

No Communication

Configuration Contact

☒ Enable
Trigger if no communication 1 Cycles

☒ Do not trigger alarms

From 05:00 To 17:00 (Mountain Standard Time)

Device Frequency: 130 min

Cancel Save

How do I receive a No Communications Alarm?

Call to Action

- You must add yourself to the default group **NoCommsAlarmNotifications** under *Admin-Users-Groups* function to begin to receive notifications

The screenshot shows the Zedi account manager interface. The top navigation bar includes links for Users, Groups, Web Permissions, Well Permissions, Schematic Permissions, Fluid Analysis Permissions, Copy Permissions, Permission Reports, and Multi-Company Access Report. The Groups section is active, showing a list of groups with radio buttons. The 'NoCommsAlarmNotifications' option is selected and highlighted with a red circle (2). The Users section is also visible, showing a list of users with checkboxes. The 'zediadmin-prairie' and 'zediadmin-stonefire' users are checked and highlighted with a red box (3). A red circle (1) highlights the Groups tab in the navigation bar. A 'Save' button is located at the bottom right.

- As with other alarms, you are able to modify the way in which you receive these alarms (Email and or both SMS/Text) in the *Admin-Users-Search-Edit* function

The screenshot shows the 'Email' contact method configuration form. The 'Contact Method' section has two radio buttons: 'Email' (selected) and 'SMS'. Below this, the 'Contact Email Address' field is labeled with the instruction 'If contact method is email, this email address will be used for all outgoing messages.' The field contains the email address 'dragonsoulouched@zedi.ca' and is marked as 'required'.

Contact us if you would like additional information or training.
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